

NetPhone USB Handset V1.1



The software provides programmable "office assistant" as a Call Routing Manager graphical user interface that can redirect the calls. This is to even small companies can use the automatic call distribution (Call Distribution) to ensure that no call is lost.

In addition, out NetPhone functions as the direct call by clicking on an application such as Outlook or Internet Explorer and the caller ID before the answer: The computer screen NetPhone will automatically pre-stored customer and contact data that can be assigned to the caller. In addition, users can store data centrally.

T-Com offers NetPhone in two variants: an application solution with skinbasierender, so visually and functionally Customizable user interface and a separate server and an integration solution in which the application in Microsoft Outlook and Exchange is integrated. The NetPhone versions each consist of three components: the software module for the server, the client software for each workstation and the gateway phone card - a license for the ISDN card in the server. The gateway makes the connection between the internal voice-over-IP voice traffic and the public telephone network.

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**Brakensiek Systemhaus
GmbH & Co. KG
Klönnestraße 94
D-44143 Dortmund**

www.brakensiek.com

 **+49(0)231.985-00 10**

 **+49(0)231.985-2000**

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Tim Brakensiek